



PRESS RELEASE 27 MARCH 2020

CHANGE IN THE CONSISTENCY OF HAND RUBS

HAND RUBS TEMPORARILY CONTAIN LESS GELLING AGENT

The coronavirus (COVID-19) epidemic has created an exceptional situation which has also resulted in temporary changes in Kiilto's production. There are challenges related to the availability of packaging materials and raw materials, and to ensure the widest possible availability of our hand hygiene products we have made changes to the manufacture and packaging of some products and to our supply chain.

There are major difficulties in sourcing the gelling agent normally used in our hand rubs. As a result, our product development department has temporarily modified the hand rub manufacturing process to make the composition of the hand rubs more liquid than normal. The active substances and conditioning ingredients in the hand rubs remain unchanged. For the user, the only noticeable change is in the consistency of the hand rub—the effectiveness and conditioning properties have not been affected. The products affected by this temporary change are:

8251 Erisan Käsihuhde 500 ml, GTIN 6438160082514

8250 Erisan Käsihuhde 1 l dp, GTIN 6438160082507

8060 Käsidesi 500 ml, GTIN 6417964080605

80724 Käsidesi 1 l dp, GTIN 6417964807240

63026 Erisan Etasept 500 ml, GTIN 6417964630268

80738 Erisan Etasept 1 l dp, GTIN 6417964807387

63086 Erisan Etasept 5 l, GTIN 6417964630862

In the delivery of orders, we have prioritised healthcare customers, which is why there is currently a queue for deliveries to other customers. In order to deliver products to the market in sufficient amounts and to serve all customers faster, we have increased the number of work shifts and hired additional employees in our production. With these measures, we want to ensure that our hand hygiene products continue to be available on the market and thus prevent the spread of pathogens through the hands.

We have previously notified of the temporary replacement of the pumps for some 500 ml bottles with press-top caps, as there are problems with the availability of pumps. Smaller hand rub sizes of 100 ml and 200 ml are not being manufactured for the time being to ensure that production facilities are used as efficiently as possible. However, these pack sizes have not been permanently removed from our product range.

We are monitoring the situation daily and will take additional measures if necessary.

More information and up-to-date instructions can be found in our news feed, amongst other places: www.kiilto.com/en/newsroom

Best regards,
KiiltoClean Oy